SNIGDHO UPADHYAY

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SUMMARY

Results-oriented Technical Team Lead with 5+ years of experience in software development and 2.5+ years of leading technical teams, seeking a Project Manager position focused on AI-Driven Software Solutions within the Information Technology sector, to leverage expertise in project lifecycle management, team leadership, and delivering technology-driven solutions. Proven ability to optimize workflows, coordinate clients, and ensure high-quality outcomes.

EXPERIENCE

Technical Team Lead

Klizo Solutions Pvt. Ltd. | Kolkata, IN   Sept 2023 - Present

- Led and managed cross-functional teams of web, app, and UI/UX developers throughout the project lifecycle, ensuring successful and timely delivery of multiple projects.
- Conducted requirement analysis and oversaw database design and code reviews, ensuring alignment with project specifications and quality standards. Spearheaded R&D initiatives for innovative solutions.
- Managed client communication, facilitated project meetings, delegated tasks, monitored team performance, and provided regular progress updates to stakeholders.

Technical Team Leader (Nov, 2022- Sept 2023) **| Software Developer** (July, 2021- Nov, 2022)

Lee & Nee Softwares (Exports) Ltd. l Kolkata, IN   July 2021 - Sept 2023

- Led and directed a team of web, app, and UI/UX developers, overseeing all phases of software development projects.
- Managed requirement gathering, database design, and code reviews, ensuring adherence to project specifications and code quality standards.
- Coordinated client interactions, facilitated meetings, assigned tasks, conducted team performance reviews, and drove R&D efforts to address new challenges.
- Oversaw the development, enhancement, and maintenance of industry software, ensuring seamless application design and implementation through collaboration with project managers and development teams.
- Mentored junior developers, provided technical guidance, and facilitated knowledge sharing within the team. Managed software modifications for error correction, performance improvement, and interface upgrades.

PHP Developer

Orion Edutech Pvt. Ltd. l Kolkata, IN   Aug 2019 - June 2021

- Progressed through roles of increasing responsibility, contributing to the development and maintenance of web applications using PHP and related technologies. Collaborated with designers and senior developers on various projects, including back-end development and quality assurance.

Web Developer

Future Technology Foundation l Kolkata, IN   Aug 2017 - Aug 2019

- Gained foundational experience in web development, including website design, data management, and basic project management.

SKILLS

- **Project Management**: Project Management, Product Management, Agile & Scrum Methodologies (Jira, Asana, Trello), Project Documentation, Client Coordination, Team Leadership & Mentorship

- **Technical Skills**: Backend/API Development (PHP, Laravel, Node.js, Python), Database Management (MySQL, MongoDB), Cloud & DevOps (AWS, Docker, GIT), AI Integration (ChatGPT, Google Gemini, Llama)

EDUCATION

- **MSc. in Computer Technology,** The University of Burdwan, 2016
- **BCA (Hons.),** The University of Burdwan, 2014
- **12th,** WBCHSE, 2011
- **10th,** WBBSE, 2009

ACHIEVEMENTS

- Led the successful delivery of 12 complex software development projects, managing teams of up to 30 members across web, mobile, and UI/UX disciplines. Key projects included a new AI-driven Film Incentive project (an AI chatbot platform to get film production incentives) and several mobile applications for donation management, mall navigation, and delivery services.
- Improved workflow efficiency by 60% within the development team by implementing Agile methodologies and Jira automation, resulting in a 20% reduction in project delivery time.

CERTIFICATIONS

- GOOGLE PROJECT MANAGEMENT CERTIFICATION
- GOOGLE AI ESSENTIALS